



## Frequently Asked Questions

### **Who is eligible to apply for a donation?**

Funding applicants to the Rexall Care Network must be Canadian Registered Charities under Canadian Revenue Agency guidelines or non-profit organizations.

### **How do I know if our organization qualifies to receive a donation from Rexall Care Network?**

General qualifications are Registered Charities or non-profits serving areas where a Rexall store operates in support of a specified area of our funding interest (family caregivers, children and youth, older adults).

### **How do I apply for a Rexall Care Network donation?**

To apply for a donation, please complete the online application *here*. Submissions received via mail, email or courier will not be considered.

### **When can organizations make a funding request to the Rexall Care Network?**

We review submissions quarterly. They are required to be submitted by these dates: March 15, June 15, September 15, December 15.

### **What is the timeline for funding decisions?**

Our Community Giving Committee meets quarterly to review submissions and select organizations that will be awarded a donation. This generally takes place three to four months after the application deadline.

### **We are a nursing home; do we qualify?**

Organizations must be Registered Charities or non-profits to qualify for funding. Unfortunately, nursing homes do not qualify for funding.

### **We are a teacher group; do we qualify?**

Organizations must be Registered Charities or non-profits to qualify for funding. Unfortunately, teacher groups do not qualify.

### **Our organization is a non-profit, do we qualify?**

Organizations that are non-profit but not Registered Charities qualify to apply for a Rexall Care Network donation provided there is funding interest alignment.

### **Are individuals eligible for a donation?**

We fund qualifying Registered Charities and non-profit organizations. Unfortunately, individuals are not eligible for a donation.

### **Do you have geographic restrictions?**

Donation requests are entertained from qualifying organizations operating in Canada, and preference is given to those serving communities within 25 kilometres of a Rexall store.





**Is there a maximum donation amount?**

Requests of up to \$30,000 will be considered. Requests above this amount may be considered from time to time.

**Can we submit a multi-year funding request?**

The Rexall Care Network provides only one-year program funding, but you may re-apply annually.

**If my project is awarded a donation, can we apply again?**

Yes, past donation recipients may re-apply for funding once the funded program has been fully completed and an Impact Report submitted (if the latter is requested by Rexall).

**Our program aligns well with Rexall Care Network priorities; will we receive funding?**

Please be aware that funding alignment doesn't mean that your organization will receive funding. We receive a large number of applications from across Canada and we are only able to fund a percentage of those who apply.

**Can my organization meet in person with Rexall Care Network Board?**

Our staff does not meet in person with potential applicants but we would be pleased to connect over the phone and/or email with anyone who has questions. (Provide contact info here if feasible)

**What should we do if we experience problems or technical difficulties with your online system?**

If you are experiencing technical difficulties with the online application system, you can contact our team for support: [rexallcarenetwork@rexall.ca](mailto:rexallcarenetwork@rexall.ca).

**My question has not been addressed. Who can I contact?**

Please email: [rexallcarenetwork@rexall.ca](mailto:rexallcarenetwork@rexall.ca).

